**Ideation Phase**

**Define the Problem Statements**

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| --- | --- |
| Date | 30-10-2025 |
| Team ID | NM2025TMID02430 |
| Project Name | Laptop Request Catalog Item |
| Maximum Marks | 100 Marks |

**Customer Problem Statement :**

**A problem statement for a laptop request catalog item focuses on the business needs and pain points of the employees, rather than simply listing the need for new hardware. The ultimate goal is to improve efficiency and reduce the strain on IT support teams, and a well-designed catalog is the solution.**

